

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 9th day of November 2020
C.G.No:41/2020-21/ Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. V. Venkateswarlu

Member (Technical)

Between

M/s. Sai Rohith Industries,
C/o. N. Rohit Kumar,
Plot -13,
IDA Gooty Road ,
Guntakal,
Anantapur Dt.

Complainant

AND

1. Assistant Executive engineer/O/D1
2. Deputy Executive Engineer/O/Guntakal
3. Executive Engineer/O/Gooty

Respondents

ORDER

1. The case of the complainant is that though they paid amount to add for 100 HP and for transformer. There was no response from the respondents and requested to get the work completed.
2. Respondent No.2 filed written submission stating that complainant registered an application for release of 50 HP additional load for an existing load of 100 HP making the total load of 150 HP. Estimate was prepared for Rs.2,15,710/- and consumer has paid the necessary charges on 24.06.2020. While executing the work it was found that additional material is required and intimated the same to the consumer, but he refused to pay the amount. After persuasion consumer has agreed to procure the balance material by himself and the work will be completed within 10 days i.e. by 18.10.2020.

dc
NO 41/2020-21/ ANANTAPUR CIRCLE
DESPATCHED
DATE 9/11

Subsequently Respondent No. 2 filed additional written submission stating that work has been completed by 03.11.2020. Consumer also satisfied and gave letter to that effect.

3. When complainant was contacted by the secretary of the forum at 12.00 Noon on 06.11.2020, complainant stated that his work is completed, expressed his satisfaction and requested to close the complaint.
4. In as much as the grievance of the complainant is resolved, the complaint is disposed off in favor of the complainant.

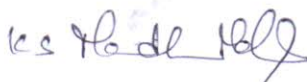
If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 9th November'2020.

Sd/-
Member (Technical)

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.